

# **Chris Peters**

SharePoint Solution Architect, Evangelist, and Support Professional

**chris.r.peters@outlook.com**

## **Summary**

Chris Peters is a technology solution advocate, trainer, data analyst and solution delivery professional focusing on SharePoint and other Microsoft 365 based business solutions.

## **Expertise**

- Migration planning, execution, and post migration support.
- Use of the Sharegate migration tool for SharePoint migration planning and execution.
- SharePoint out of the box solution development and delivery.
- Development of software solution support processes and handoffs.
- Business stakeholder engagement, guidance, and facilitation.
- End user training and mentoring.
- Training material design, development, and deployment.
- Information Architecture and Governance.
- Develop SharePoint based action tracking and team collaboration solution.
- Lean Six Sigma Quality and Process Improvement.

## **Professional Experience**

### **SharePoint Consultant/Data Analyst at Xcel Energy – 08/2016 to Current**

- Design and deliver out of the box SharePoint solutions.
- Organize and facilitate requirement reviews with stakeholder groups.
- Create multimedia video presentations to highlight SharePoint best practices.
- Perform Microsoft 365 features and capabilities vetting.
- Develop and deliver SharePoint site owner training.
- Manage SharePoint security policy planning and testing.
- Support SharePoint governance strategy, roll out, and management.
- Conduct pre-migration preparation working sessions during migration sprints.
- Provide Change Management (communications, training, support processes) during SharePoint migration projects.
- Support SharePoint online permissions clean-up.
- Develop SharePoint content management, metadata, and taxonomy best practices.

### **SharePoint Consultant at Statera – 08/2015 to 08/2016**

- Design and implement data content inventory approaches and tools.
- Facilitate information architecture and governance workshops.
- Facilitate conceptualization and development of business solutions.
- Design and deliver end user mentoring and training.

### **SharePoint Consultant at Catapult Systems - 1/2014 to 8/2015**

- Design, deploy, and support software-based business solutions.
- Facilitate information architecture and content management road mapping.
- Establish mentoring, training, and end user support programs.
- Create multimedia presentations to highlight software solution best practices.

### **SharePoint Consultant at RBA - 9/2013 - 1/2014**

- Perform pre-migration assessments.
- Develop online project tracking sites and dashboards.
- Research and recommend third party migration tools and solutions.

### **SharePoint Solution Designer at Booz Allen Hamilton - 4/2012 - 9/2013**

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- Manage SharePoint solution design teams.
- Perform solution brainstorming and create of proof-of-concept solutions.
- Develop and implement governance frameworks.

## **SharePoint Specialist at Slalom - 11/2011 to 4/2012**

- Develop and deliver software permissions management training classes.
- Develop content and layout standards.
- Mentor organizational leaders on approaches for maximizing user adoption.

## **Knowledge Management and Process Improvement at Deloitte - 2/2009 to 11/2011**

- Analyze and improve business processes.
- Develop performance measurement, methods, and tools.
- Provide Six Sigma quality training.
- Design and deploy software solutions for action tracking and team collaboration.

## **SharePoint Evangelist and Trainer at Statera - 12/2008 to 2/2009**

- Work with clients to develop end user training and governance programs.
- Create training courses, reference guides and training delivery methods.
- Facilitate teams through software governance development.
- Create and deliver multimedia training videos.

## **Independent Consultant at Functional Methods - 5/2004 to 11/2008**

- Perform quality improvement, business process mapping.
- Establish Six Sigma Quality programs.
- Develop and implement processes and tools for business performance reporting.

## **Technology Operations Leader at HIPP Capital - 4/2006 to 9/2007**

- Manage business startup activities.
- Implement online collaboration and project management solutions.
- Present progress briefings to executive leadership and financial investors.

## **Technology Trainer and Project Manager at Sanz- 7/2004 to 4/2006**

- Perform business development, technical training, and support.
- Train users on geospatial and remote sensing technology solutions.
- Implement collaboration and knowledge management solutions.

## **Education, Certifications and Awards**

University of Maryland University College – 1980-1982: Bachelor's Program, Economics, Sociology.

## **Professional Education**

Finance for Managers, Group Facilitation and Decision Making, Six Sigma Quality (Black Belt), SharePoint Solution Design, Information Architecture & Content Management, Software Solution Governance, Business Process Analysis, Technical Instructor Training.

## **United States Air Force**

Air Transportation Management, Special Airlift Missions - Flight Air Crew Member, Air Force Commendation Medal, Meritorious Service Medal.